



26th May, 2020 – Update: Gradual re-opening of activities in DIFC starting from Wednesday, 27 May 2020

Dear Community Member,

In line with the announcement of His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai and Chairman of the Executive Council, concerning the gradual re-opening of business activities in Dubai [\(Link\)](#), DIFC is pleased to confirm the partial re-opening of the following activities/sectors in the Centre from **the fourth day of Eid Al Fitr (Wednesday, 27 May):**

Offices

- All offices are allowed to resume to normal operations and working hours.
- All offices are allowed to increase capacity level of staffing to 50%.

Retail Outlets

- All retail outlets are allowed to operate with an occupancy ceiling of 70%.
- Indoor gyms, fitness centers and entertainment centres to operate at 50% ceiling capacity (No showers, spa, saunas, massages, events or gatherings).
- All salons and barbers are allowed to operate with an occupancy ceiling of 50% for all services (excluding, spa, sauna, bath, or massages), no home service permitted, and all preventive and health measures should be strictly observed.
- All retail outlets at Marble Walk, Gate District, and Gate Village can open from 6 AM to 10 PM.

Food & Beverage Outlets

- All Food & Beverage outlets are allowed to operate at their own capacity while maintaining hygiene, sanitisation, and social distancing. Regardless of the capacity, they should all maintain placing tables 2 meters apart for all customers or set up separators/screens between tables.
- All Food & Beverage outlets at Marble Walk, Gate District, and Gate Village can open from 6 AM to 10 PM.

Gate Avenue Outlets

- All Gate Avenue Retail / Food & Beverage outlets will be open starting from 1 June 2020 and must abide by the above.



Accordingly, it is imperative that we all take the necessary precautionary measures to preserve the wellbeing of the Centre. All entities operating from the DIFC will be required to abide by the following public health procedures:

- All previously announced protocols, precaution measures, and guidelines to be maintained.
- All visitors, tenants, and employees are mandated to wear face masks at all times upon entering and inside DIFC buildings. Non-compliance will lead to denial of entry into DIFC premises.
- All visitors, tenants and employees will undergo temperature screenings and checks at the entrance (parking entry, podium reception, and at the main entrance of DIFC).
- Normal operations and working hours must be aligned to federal directives on national sterilization program hours.

For any enquiries or clarifications, please call 04 362 2222 or email us on info@difc.ae .

We will continue to monitor this evolving situation and update you as and when we receive direction from the relevant authorities. In the meantime, please check the DIFC Website or the Client Portal for regular updates and to access the full list of circulars and announcements made in relation to COVID-19.

We are confident that through continued collaboration with our long-standing partners and clients, we can move forward together stronger than ever before.

Stay safe, stay well.

Yours faithfully,

Dubai International Financial Centre Authority